

The following Terms and Conditions are effective as of 03-22-2021.

Weft School Ltd Cancellation, Return and Refund Policy

Cancellation/Rescheduling of Rental Service Appointment: to cancel or reschedule the delivery/pick-up appointment for a rental item, please contact us at least 24-hours in advance. We will do our best to accommodate rescheduling on short (less than 24 hour notice). Cancellations less than 24-hours prior to the appointment will incur up to a \$25 fee. No-call/No-show cancellations will incur up to a \$50 fee.

Order cancellation for tangible products: to cancel an order, please contact us within 24 hours of the order placement. Include your order number in the correspondence. Orders containing customized products or printed fabric yardage that have been processed (for which you will receive notification) cannot be cancelled/refunded. Orders cancelled more than 48 hours after placement will incur a 15% restocking fee.

*Returns: for any undamaged product, simply return it with its included accessories and packaging along with the original receipt (or gift receipt) within 14 days of the date you receive the product, and we will exchange it or offer a refund based upon the original payment method, minus a 15% restocking fee. In addition, please note the following: (i) **Products can be returned only to the provided return address via USPS**; (ii) the following products are not eligible for return: printed fabric yardage, and customized products; (iii) customers are responsible for paying return shipping; and (iv) Weft School Ltd is not responsible for return packages lost in transit (parcel tracking is recommended).*

Return Address:

ATTN Weft School Ltd
2721 Woodburn Ave Apt 1
Cincinnati, OH 45206

Membership Services Cancellation Policy

In the event you need to cancel your membership, you can do so on your account page or by contacting us and requesting a cancellation of your membership. Your membership will expire at the end of the last paid month. There are no refunds offered on cancelled memberships unless the membership is cancelled within 48 hours of purchase and there is no indication of substantial service usage.